Mission San Juan Capistrano

PHOTOGRAPHY GUIDELINES / LIABILITY WAIVER

Mission San Juan Capistrano ("Mission") welcomes you to our beautiful historic "Jewel." We are so pleased to have you here however we ask that all rules, restrictions, and guidelines be strictly adhered to during your visit for the safety of all our staff and patrons. Please be aware that a photography session may be terminated for safety concerns at the sole discretion of Mission staff. Finally, the Mission reserves the right to change or alter these guidelines as it deems necessary.

- **Upon arrival, please wait outside and call our reservations number (949) 506-7204.** One of our staff will respond immediately and guide you through our entry procedures.
- All payments need to be made in advance. Payment upon arrival will not be accepted. Similarly, changes to the reservation on the day of the session may not be accommodated.
- All parties involved have agreed to start/end on the hour(s) listed on the reservation. It is the guests' responsibility to manage the time that is reserved and to check out with Mission staff at the end of the reserved hour (s.) An additional minimum charge of $25 and up to the full hourly rate may be automatically charged if the party checks out after the allotted time reserved.
- Photography Package fees are non-refundable but can be rescheduled upon request (a credit will be held allowing you to reschedule within 365 days of the original booking date.) No refunds will be given for late arrivals. Mini-Sessions are non-refundable and cannot be rescheduled.
- Each session is limited to the number of subjects listed on the reservation and the appropriate number of crew based on the package purchased. Portrait packages allow one photographer only – no assistant. Engagement, Wedding, and Quinceanera packages allow guests to bring in a photographer, videographer, each with an assistant.
- All guests in the party are expected to enter and exit together except in the case of a wedding first-look. Staggered arrivals are not permitted. Swapping an original guest from any session with a person arriving later is not allowed.

- **Elopement ceremonies, renewal of vows, exchange of vows, promises, first words, reading of love letters and poems are all strictly prohibited on the Mission grounds. Guests not adhering to this policy will be asked to leave the grounds immediately without a refund. No exceptions. Photographer/Videographer teams engaged in filming this type of activity will have the privilege to use our location suspended for 1 year.**
- **Drones are prohibited for safety and security reasons. Photographers/guests will be asked to leave immediately without a refund if a drone is launched on our property. No exceptions.**
- **Please do not climb on the sacred ruins, walls, windows, arcades or any physical and historic structure that makes up the Mission. Failure to comply may result in our staff asking you to leave without a refund.**
- All attire should be **modest** and appropriate for a religious venue. No sheer/see-through clothing, no visible undergarments, no overly revealing tops, no excessively short skirts, or shorts. The Mission reserves the right to refuse service to any guest whose attire does not reflect the sacred environment of the Mission.
- Pop culture, live action role play, animated cartoon figure costumes are all prohibited. If interested in photographing a subject in costume, you must obtain permission in advance from the bookings department.
- It is recommended to come dressed and ready for the session. One outfit change is permitted in the public restrooms for reservations booked for 1.5 - 2 hours. Outfit changes must be completed within the purchased time slot. Extra time is not allowed for clothing changes. The Mission closes promptly at 5pm. If a clothing change is required, it must be completed prior to closing.
- Props are not permitted.
- NO alcoholic beverages.
- Photography/Videography is not permitted in any indoor spaces, such as Serra Chapel, museum rooms, etc.
- Please do not close any of the museum doors, gates, or windows.
- Please do not reposition the sitting benches or the exhibit signs.
- Please do not block pedestrian walkways or places of rest for our guests with equipment while photographing.

- No photography/Videography in the cemetery.
- Please do not place any camera equipment, camera bags or personal items on walls or ledges.
- All public areas are subject to closure for preservation projects or events, therefore we cannot guarantee access to any particular area at any given time. Should the party not be satisfied with the locations available to shoot on a given day, they must notify a staff member at the start of the reservation and request to reschedule.
- The Mission will be decorated for the holidays from November thru early January. Please check the website for more details.
- Always keep your personal belongings with you. At your request, a wagon can be provided to aid in the holding and transferring of your belongings while on site. The Mission is not responsible for any lost, stolen, or damaged personal property.
- Photographs of the grounds and its structures are for private, non-commercial use only. These photographs may not be published, sold, reproduced, transferred, distributed, or otherwise commercially exploited, unless prior approval has been granted.
- Pets such as K9's and cats on leash may be permitted if the session is conducted during off-peak hours. Prior approval of the group bookings manager is required. A commensurate fee will apply for any pets attending the session. Please bring your own baggies and clean up after your pet if needed.
- Mariachi Bands are allowed to accompany wedding parties when reserved and paid for in advance. Walk-ups will NOT be allowed entry. Playing instruments is strictly prohibited. Fines will be imposed if band plays music while on the Mission grounds.
- Music is not allowed to be played during photography sessions. This includes music from small hand held speakers and cell phones.
- To help maintain a positive visitor experience, please respect other guests, the grounds, and all employees.
- If it becomes necessary for Mission staff or Security to relocate you, we would appreciate your understanding and cooperation.